



Restricted Work Case - Ankle injury due to fall in construction site office

<b>Number</b>	2020-10	<b>Date</b>	21.12.2020
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**Summary:**

A manager was injured recently while walking in the office corridor on an Energy From Waste construction site. There is a water dispenser located in the corridor and someone had spilled water whilst using the dispenser. A cleaner went to mop up the spill and using a bucket of water with detergent mopped the whole corridor. Although the cleaner was still in attendance, no wet floor signs were placed in the area once the floor had been mopped. The manager walked through the corridor passed the cleaner and slipped on the wet floor causing a serious ankle injury.

**Outcomes**

- Warning signs have been placed at wet surface.
- The injured person suffered an ankle injury and had to work from home for 6 weeks.

Incident Classification: Restricted Work Case

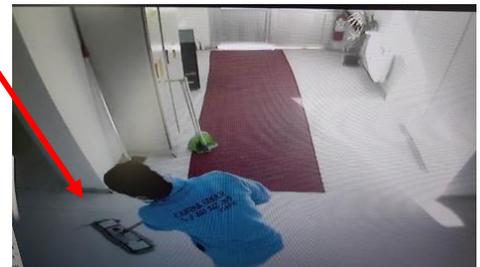
**Photo**



Cleaner using the bucket to mop the floor



Mopping the exact location of the fall moments before the incident



**Root Causes and Contributory Factors**

**Human Factor Failures**

- Someone caused to the floor to be wet while taking water from dispenser.
- The cleaner neglected to place warning sign while performing a cleaning activity that will create wet surface.

**Lesson Learned**

- Before starting, warning signs shall be placed at the start and end of the area to be cleaned.
- During busy times, cleaning should be done with dry mop where possible.
- If wet mopping is necessary, the area is segregated into sections so that half of the area will remain dry.
- Provide training to all cleaning staff regarding slipping and the use of potentially slippery detergents.



Every Lesson Learned is an opportunity to avoid recurrences. What have you done to avoid similar incident on your project?

